

# LIVING IN SAGUENAY

The city of Saguenay is composed of three main districts: Chicoutimi, Jonquière, and La Baie. The peripheral sectors of Laterrière, Canton-Tremblay, Lac-Kénogami, and Shipshaw are also parts of its territory.

To find everything related to services to citizens, activities, and the Ville de Saguenay regulations, visit the website:

 <https://ville.saguenay.ca/>

## Electricity

### Hydro-Québec

Hydro-Québec is the main supplier in the region. If you were not a customer of Hydro-Québec or another electricity distribution network in Quebec in the past five years, you must complete the online contract request form.

To request your **subscription online**: [https://bit.ly/Hydro\\_EN](https://bit.ly/Hydro_EN)



The second supplier is Hydro-Jonquière. This supplier only covers the Jonquière District. To subscribe:

### **Hydro-Jonquière**

1710, rue Sainte-Famille,  
Jonquière, Qc G7X 9C2  
☎ 418 698-3370

 <https://ville.saguenay.ca/services-aux-citoyens/hydro-jonquiere>

## Cable, Telephone, and Internet Providers

There are many possibilities in the region. Here are the most popular companies:

**Bell Canada:** <https://www.bell.ca/en>

**Vidéotron:** <https://videotron.com/en>

**Cogeco:** <https://www.cogeco.ca/en/>

## Collection of domestic waste, recyclable materials, and organic materials

To find information on the various collections throughout the Saguenay territory, such as schedules, please consult the “Environment” section of the City’s website:

 <https://ville.saguenay.ca/services-aux-citoyens/environnement>

 [Schedule](#)

### **Domestic waste**

It is compulsory to place domestic waste at the curbside in a wheeled bin that meets the following criteria:

- Colour: black, grey, or green.
- Made of plastic and equipped with wheels, handles, a hinged lid and a “European” or “universal” plug allowing mechanized collection.
- Capacity: 240 or 360 litres.

Fees for household waste wheeled bins must be paid by the occupant or the owner depending on the case and the internal agreement (lease or other). You can get a green, grey, or black wheeled bins in several stores, including hardware stores.

## Recyclable materials

The blue wheeled bin should only be used to dispose of your recyclables. This bin is the property of the Ville de Saguenay. It should not be modified, painted, or used for any other purpose. If you are moving, the bin should be left to the next occupant.

## Organic waste

The brown bin accepts all food waste, dirty paper and cardboard (unwaxed) and green or garden waste. Note that only brown paper bags are accepted in the brown bins.

All types of plastic bags (compostable, oxo-biodegradable or biodegradable), even if certified, are prohibited.





## Société de Transport du Saguenay (STS) — Transit bus services



The city features a public transit service managed by the Société de transport du Saguenay (STS) serving the following municipalities: Chicoutimi, Jonquière, La Baie, Saint-Fulgence, Laterrière, and Saint-Honoré.

For more information on schedules, routes, fares, and paratransit, please visit the STS website at:

 <https://sts.saguenay.ca>

### **For residents of PMQs and/or La Baie sector**

If you live in the PMQ and/or La Baie sector, you can benefit from the on-demand transportation service at the regular rate:

- With the **Blaise transit** application
- By Internet at  [ride.blaisetransit.com](http://ride.blaisetransit.com)
- By telephone at  418 545-2487

To consult the details of this service, visit this link:

 <https://sts.saguenay.ca/planificateur-de-trajet/tad>

# Pets

In Saguenay, dog and cat owners must get a licence for each of their animals. These licences must be renewed annually. For payment online, you must complete the New Pet Registration or Renewal Form:

 <https://spcasaguenay.com/services/licence/>

## Accès Saguenay Card

The Accès Saguenay Card allows you to access all the services of the municipal public libraries as well as the many leisure activities organized by Ville de Saguenay.

This card is free for all residents or taxpayers of Saguenay. It is valid for two years and it is renewable.

### The Accès Saguenay card gives you access to:

- Consulting or borrowing French and English documents, such as books, CDs, audio books, films, magazines, digital books.
- Registration for aquatic and artistic activities offered by Ville de Saguenay.




- Discounts on tickets to certain Diffusion Saguenay shows.
- Exclusive promotions in several cultural institutions.

To subscribe, simply go to the loan counter of one of the four network libraries (Chicoutimi, Arvida, Jonquière et La Baie) with ID and proof of residence. You can also apply for a card online.

Whether in person or online, you must provide an ID proof or a proof of residence. Consult the following website for more information or to complete your online application:

 <https://ville.saguenay.ca/activites-et-loisirs/carte-acces-saguenay>

**CONTACT US:**

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