

OUTCAN Info | Ulm, Germany

LOCATION

Country: Germany

Town: Ulm is a city in Baden-Wurttemberg in southern Germany. The city of Neu-Ulm has around 50,000 residents.

Base: NATO Standing Joint Logistic Support Group HQ (SJLSG)

Other info to consider:

Family (non-dependents) can visit and stay 90 days without a visa (Schengen Area)

POPULATION

Size: 121,500

Ethnicity: Mainly German. Mixed ethnicity minority (European, Middle Eastern, Asian). Germany is the second most popular country in the world for immigrants. Also, there are a large number of Syrian refugees (estimated 700,000) in Germany.

Religion: The majority religion in Germany is Christianity, with two-thirds of the population adhering to Protestantism and one-third to Roman Catholicism.

LANGUAGE(S)

Official language: German.

Prevalence of French or English: English as a second language.

• Most establishments will have an English-speaking employee. However, English is not spoken freely and commonly. Limited to no French.

COST OF LIVING

Exchange rate to consider: Euro

- Groceries and restaurants are typically cheaper in Germany than in Canada.
- The cost of food in Oberammergau is more expensive than Germany's average.
- Clothing and furniture are often more expensive.
- Gas is more expensive; however, Aral fuel cards allow members and their dependents to purchase gas taxfree from Aral stations.

QUALITY OF LIFE

Climate and potential for severe weather, natural disasters:

• Ulm is 481m above sea level. Ulm's climate is warm and temperate. There is significant rainfall throughout the year, even in the driest month. The average temperature in Ulm is 8.3 °C. The mean annual precipitation is 764 mm.

Laws and culture:

- Germans are traditional and pride themselves on being organized, professional, and having a good work/life balance. Germans enforce laws (for example a ticket on the spot for jay-walking). Germans are known to be rule followers and do not take kindly to those who don't adhere to rules and social norms.
- Customer service can be lacking.
- The drinking age for beer and wine in Germany is 14 with parents present, and 16 without parents. The drinking age is 18 for all other alcohol (i.e. spirits). Alcohol is sold in grocery stores; public alcohol consumption is allowed. Smoking is much more common in Germany than in Canada (in general and in public places).
- Cigarettes are available in vending machines on street corners.
- Germans LOVE their dogs and they are welcome everywhere (restaurants, some stores, bars, festivals, and malls) if behaved properly. However, if a dog is aggressive or disruptive, it will not be welcome to enter businesses.
- You must be at least 18 years old to drive a vehicle in Germany. An International Driving Permit is recommended. You should apply for one before leaving Canada.
- Penalties for drinking and driving are severe. The legal blood alcohol limit is 0.05%. Convicted offenders can expect heavy fines, and your driver's licence may be confiscated immediately.

Safety and security:

- Violent crime is rare but does occur.
- Exercise normal security precautions and be particularly vigilant if attending large events.
- Petty crime (pickpocketing and purse snatching) occurs in major cities, train stations, airports and Christmas markets.
- Pickpockets often work in teams and target people on trains and at railway stations and airports. Their methods include distracting a victim who is boarding or exiting a train or surrounding a victim in line-ups or at check-in counters.
- Individuals have been harassed or attacked for reasons of race or foreign-looking appearance.
- Ensure that personal belongings, including passports and other travel documents, are secure at all times.
- There is a threat of terrorism in Europe. Terrorists have carried out attacks in several European cities. In Germany, previous incidents have resulted in injury and death. They include random violent assaults in public areas and a truck driven into crowds at a Christmas market in Berlin. Further attacks in Europe are likely.
- Demonstrations may occur. Even peaceful demonstrations can turn violent at any time. They can also lead to traffic and public transportation disruptions.

Level of isolation:

- French-speaking spouses may feel very isolated if they don't speak English at all.
- There is one Canadian family in this location.

HOUSING

- The Community Office will be able to provide help with local real estate agencies with English-speaking agents
- Homes and apartments in the Neu-Ulm city, suburbs and smaller towns are available
- The agencies will be able to provide information about safe locations, school, and work distances.
- The CFSU(E) Housing Officer needs to be in contact with the local agencies used to discuss requirements and lease conditions.
- Mrs Frasch-Neuman was recommended by the MNJHQ Ulm Community Office.
- Fully furnished accommodations are common and unfurnished also available.
- Most available are apartments, so you may have to extend the search to suburbs for bigger homes.
- Pets might not be accepted.

EMPLOYMENT

Are there employment opportunities for spouses? Due to tax and legal implications, spousal employment in Germany is not a realistic option.

• There are very limited employment opportunities available through CFMWS, so families should be prepared to be a single-income family for the duration of the posting.

Op tempo: The op tempo will vary greatly depending on the position. TD is possible.

HEALTH CARE

Access: The German healthcare system is fast and effective.

- English services are widely available, but French is very limited
- A walk-in clinic is available for members and dependents on the base.
- The Canadian Medical Clinic in Geilenkirchen (130-160 km) is responsible for the healthcare of all Canadian military members in Europe and can be accessed.
- All bills associated with the care of dependents are the member's personal responsibility and are to be claimed through PSHCP

Special needs:

- Depending on the language required (English/French), area of specialization and degree of support needed, but very limited.
- It is highly advised that the family consult with Medical Screening Officer in Canada and/or the Canadian Element to ensure that the required services are readily available in either English or French before accepting a posting.
- University Hospital Accessible with different specialists.

Consideration for pregnancy/birthing:

• Members and their dependents will be referred to a local doctor (English-speaking) to monitor them throughout their pregnancy.

Dental:



• Dental care can be accessed in town. You are required to pay upfront, and you can then claim your expenses.



SCHOOLING

- Schooling is typically through the International School Ulm (ISU), with 300 students from around 40 nations.
 Children's Education Management (CEM) will be responsible to assess the compatibility of the school with Ontario Curriculum in the next few months. In the meantime, all new cases need to be submitted to Working Group (WG) B through CEM GK. (as of Nov 2020)
- French as a second language only.
- Students with limited English will be assessed and offered support
- No transport is offered. Public transport is used by most students and a shuttle is available to and from the train.
- Before and after school homework club is offered at no cost

Curriculum vs. Canadian curriculum:

- Curriculum varies depending on the choice of school.
- Canadian history or geography is not available.

Resources for special needs children:

- Access to special needs services depends on the choice of school, language required (English/French), area of specialization and degree of support needed, it may be very limited.
- Consult with CEM and the school before making any commitments.
- ISU offers support for students with mild to moderate disabilities (dyslexia, ADHAD and medical interventions) and will be assessed before admission.

CHILDCARE

- Local German childcare is available.
- Eligibility for German childcare is based on geographical location, and families must live within the same designated area as the childcare provider.
- Families can visit their local town hall to find out what childcare providers are open to them.
- When choosing local childcare there is no guarantee that staff will be English or French-speaking.
- ISU offers before and after-school homework clubs at no cost

TRANSPORTATION

- Airports: Stuttgart, 1 hour away and Munich 2 hours (without the high-speed trains)
- Once the La Magistrale European railway project finishes, Ulm residents will be able to connect to Munich in less than an hour with potential impacts on real estate.
- Great transit system (bus and tram). Located between two big cities, Munich and Stuttgart connected by train, high-speed will be soon available.
- A road-worthy vehicle is needed, as car safety checks are mandatory.
- Germany has excellent train and bus services.
- As bicycles are a common form of transportation, bike paths and lanes are common, and bicycles are treated as a vehicle when driving on roads.

RESOURCES AND AMENITIES

Is there a Military Family Services centre available in that location?

• No, but remote services are available from MFS(E) Niederheid, Germany

Psychosocial/mental health eesources:

• Not at the post, and the MFS(E) SW is for dependents only. The CAF SW/Mental Health Team for members and families is located in Geilenkirchen, Germany. The chaplain is located in Belgium.

Communications (e.g. quality of Internet connection):

- Good, depending on the provider and location.
- High-speed internet is not consistently available.
- Fiber-optic might not be available
- Hook-up can take up to six weeks and scheduling appointments is difficult for non-German speakers.
- German house construction makes getting Wi-Fi in all parts of the house difficult, so boosters are necessary.

ACTIVITIES

Access to sports or other leisure activities:

- Many sports available in the community.
- Access to the gym, pool and different sports courts is also available on the base.



Availability of playgrounds:

Yes

RESTRICTIONS TO CONSIDER

Are common-law relationships recognized?

• Yes, a registered partnership offers many of the same rights as marriage except in the areas of taxation and adoption.

Are same-sex couples recognized?

• Yes, Germany does not recognize same-sex marriages as marriage, but it does recognize it as a registered partnership.

Medications that are illegal in the country:

- Cannabis is illegal in Germany.
- While not illegal, medications that would be available over the counter in Canada (such as aspirin, ibuprofen, cough syrup, etc.) must be obtained from a pharmacist in Germany.
- Stores will typically only carry vitamins and not any medication.
- Canadian over-the-counter medication can be obtained from the CFSU(E) Canadian Pharmacy at Selfkant Kaserne(CFSU(E)) in Niederheid, Germany

Other considerations:

- Pharmacy has most needed medications. Sometimes language might be an issue.
- Difficult finding distilled water for CPAP machines.
- Banned dog breeds: American Pit Bull Terrier, American Staffordshire Terrier, Staffordshire Bull Terrier, and English Bull Terrier.

ADDITIONAL INFORMATION:

- European Commission Country Reports (2022) https://commission.europa.eu/publications/2022-european-semester-country-reports_en
- Canadian Travel Advisories https://travel.gc.ca/travelling/advisories
- CIA World Factbooks (One pager from the US) https://www.cia.gov/the-world-factbook/countries/germany
- Living Abroad (from Gov.UK) https://www.gov.uk/guidance/living-in-germany
- Consumer Price Index (CPI)
 https://data.imf.org/?sk=4FFB52B2-3653-409A-B471-D47B46D904B5

For more comprehensive information, please feel free to reach out to the resources below

- MFS(E) Social Worker Andrea Liss: liss.andrea@cfmws.com
- CAF Social Worker: GKMedicalClinic@forces.gc.ca
- MFS(E) Niederheid: + 49 (0) 2451 717 500, MFSE.Selfkant-Kaserne@cfmws.com
- MFS(E) Regional Office: +49 (0) 2451 717 173, MFS.Europe@cfmws.com