

The platform works best when using Chrome or Edge as your browser

Thank you for registering for an MSEN Virtual Career Fair. We are excited to support your amazing career journey! This guide will show you how navigate and begin your appointment.

1. Your Appointment Widget: Inside your appointment widget you will see all of your booked appointments listed. On the day of the career fair, when it is time for your appointment, click on "Click here to Chat" to initiate your the session. Please note, the platform will NOT notify you when it is time for one of your appointments to begin. As such, it is important to watch the clock to ensure you don't miss one.



2. Chat window: A chat window will open between you and the rep. Information about the rep will be displayed on the right of the chat box. Reps often include information about the specific roles, language profiles or geographic locations they are recruiting for, so be sure to review.

During your live chat you can choose to stick with text messaging, or you can move to an audio or video call by clicking on the phone icon. If you plan to do video call be sure to check the view behind you as the platform does **NOT** offer the option to blur your background.

Note: It is of utmost importance that you hang up after each call to be able to start a new call in your next appointment.





3. Share Documents: Your resume will automatically be uploaded to the chat for employers to view so, make sure it's the most up to date version. You can also share additional documents directly with the rep through your chat window.

