



Sensory Library & Attractions Pass Lending Guide

Welcome

Your library card gives you access to a growing collection of sensory supports, books, and community attraction passes designed to support learning, recreation, accessibility, and family engagement.

Access to the Sensory Library and Attractions Pass Lending Library is available through an annual household membership fee of **\$30 per year**. Items in the Sensory Library and Attractions Pass Lending Library are available to borrow with a valid library account and active membership.

Please read this guide carefully before borrowing.

Membership Requirements

An active annual household membership is required to borrow items from the Sensory Library and Attractions Pass Lending Library.

- Membership fee: **\$30 per household per year**
- Memberships are non-transferable and non-refundable.
- A valid library card in good standing is required
- Borrowers are responsible for all materials checked out on their card

Borrowing Limits

To ensure fair access for all community members, borrowing limits apply.

Collection	Loan Period	Renewals	Holds	Borrowing Limit
Sensory Support Items	21 days	2 (if no holds)	Yes	3 items
Books	21 days	2 (if no holds)	Yes	3 items
Attraction Passes	24 hours, OR Friday to Monday (weekend), OR long weekend	No	Yes	2 of the 3 available attractions

Loan periods begin on the day the item is checked out. Items must be returned by closing time on the due date. Weekend and long weekend attraction pass loans must be returned on the next open business day.

Renewals

Items may be renewed if:

- No one else has placed a hold on the item
- The maximum number of renewals has not been reached
- Your library account remains in good standing

Attraction passes cannot be renewed due to high demand. Renewals can be completed online, by phone, or in person.

Holds and Reservations

Eligible items may be placed on hold through the library catalogue or with staff assistance. When your item is available, you will receive notification by email or phone. Held items will be kept for 5 days before moving to the next borrower.

Returns

Sensory support items must be returned directly to the MFRC Reception Desk during open hours. Attraction passes and books may be returned to either:

- The MFRC Reception Desk during business hours (Monday to Friday, 0830-1630 hrs)
- The outdoor drop slot

Items will be inspected upon return to ensure all contents are present and in good condition. Borrowers are encouraged to report damaged or missing pieces immediately.

Care of Materials

Please help us keep materials clean, safe, and available for everyone. Borrowers are expected to:

- Keep items away from food, smoke, pets, and water
- Return all components in the provided packaging
- Clean items lightly before return when possible
- Handle books, technology, and sensory equipment carefully

Some items may contain small pieces and should be used under appropriate supervision.

Attraction Pass Use

Attraction passes provide complimentary admission to the three participating attractions: the Manitoba Museum and Planetarium, the Winnipeg Art Gallery, and FortWhyte Alive.

Passes:

- Are valid only during the loan period
- May have blackout dates or partner restrictions
- Must be presented at the participating attraction
- Cannot be replaced if lost or stolen during the loan period

Please review individual pass instructions before visiting an attraction. Admission policies are determined by the participating organizations and may change without notice.

Lost or Damaged Items

The library does not charge overdue fines; however, borrowers are responsible for replacement costs for lost or damaged items. Borrowing privileges may be suspended until outstanding issues are resolved.

Replacement fees may include:

- Cost of the item or kit
 - Missing components
 - Processing and packaging fees
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Questions?

MFRC staff are happy to help you:

- Choose the right sensory supports
- Learn how to use borrowed items
- Place holds and renew materials
- Understand lending policies

Visit the MFRC Reception Desk or contact Natalie Shykoluk at 204-833-2500 ext 257-4515 or natalie.shykoluk@winnipegmfrc.ca for more information.

Thank you for helping us keep these collections available and welcoming for everyone.