Joint Task Force North (JTFN) & North of 60 MFRC

Posting Handbook Location: Whitehorse, Yukon





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JTFN Contact Information

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North of 60 MFRC Information

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Facebook Page: North of 60 MFRC Website: <u>www.cfmws.ca/yellowknife</u>

Hours of Operation: Monday to Friday 9:00am to 5:00pm

The North of 60 MFRC serves military personnel and their families in:

Yellowknife, Whitehorse and Iqaluit.

Centre Staff

Executive Director Ext. 6998 director.nof60@cfmws.com

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Child Care Navigator Ext. 6859 ccn.nof60@cfmws.com

Joint Task Force North Command Team Welcome



Congratulations on your upcoming posting to Canada's North! Joint Task Force (North) (JTFN) is a family of Canadian Armed Forces (CAF) members and Department of National Defence (DND) Public and Non-Public civilian personnel and their families across the three Territories. We exist to plan, conduct, and support the execution of operations across the largest CAF Region in Canada. You will soon realize that there are a wide variety of opportunities that come with service north of the 60th parallel. JTFN Headquarters (JTFN HQ) is the main command element located in Yellowknife, Northwest Territories (NWT). To stay connected with other government departments and agencies at the federal, territorial, municipal level, with Indigenous governments and designated organizations, as well as other defense and security partners, small JTFN HQ detachments operate in Whitehorse Yukon Territory (YT) and in Iqaluit Nunavut (NU). We refer to all CAF and DND elements in the North as "Team North" and we are extremely proud of our motto: *Custos Borealis*, or Guardians of the North.

Beyond JTFN HQ, "Team North" is also comprised of the following Yellowknife-based units; the Royal Canadian Air Force's 440 Transport Squadron (home of the Vampires); the headquarters of the Canadian Army's 1st Canadian Ranger Patrol Group (1 CRPG), which exercises command and control of 1800 Rangers divided into patrols across 60 northern communities. 1 CRPG also supports over 1600 Junior Canadian Rangers. Finally, we are home to several support Detachments from Canadian Army's 3rd Canadian Division Support Group (CDSG), 1 Field Ambulance, the Army Reserve's Loyal Edmonton Regiment (LER) as well as Cadet Corps in several locales.

A posting to Canada's North can be both rewarding and challenging. It is important to do your research, avoid making assumptions, and ask the right questions based on your specific role, and your personal or family situation. Expect the cost of living to be a bit higher than what you have previously experienced, and the quality of housing to be slightly lower than you may have had in the past; however, these realities are far outweighed by several region-specific allowances, compensation and benefits, as well as the opportunity to work and live in some of the most beautiful areas of our great country. Ensure you clearly understand these benefits as well as the cost of living in the North as part of your screening. There are also many spousal employment opportunities in the public and private sectors. However, those job offers may not necessarily align with prior career fields and qualifications. Flexibility is key.

For those that are moving to either Detachment Whitehorse or Detachment Iqaluit, your experience will be unique, and you will find yourselves part of a wider federal employee community in your respective territorial capitals. Iqaluit is certainly more remote than the two other JTFN locations, and you should plan and prepare accordingly.

As a member of "Team North" stationed in Yellowknife, you will have an opportunity and experience few members of the CAF are afforded. Not unlike other postings, a tour "North of 60" will be what you make of it. That said, there will be many things you may not have expected; Operations take place yearround in either planning or execution phases. We are not a typical Base or Wing, and many of the associated support services are not offered. As such, we partner with community organizations for some family services. While our Military Family Resource Centre (MFRC) and Personnel Support Program (PSP) staff are small teams, they are very engaged and will help make your stay an enriching experience. You will also find an active Mess calendar and there will be many social opportunities for all ages. For those who enjoy the outdoors your tour with "Team North" will prove one of your most memorable.

Again, a tour in the North can be both very rewarding and challenging. You and your family will play a key role in setting the conditions for a successful posting. Have a safe and adventurous move to the North, and we look forward to meeting you and your family members once you are settled.

Custos Borealis

BGen Daniel Rivière – Commander JTFN CWO Terry Wolaniuk – Formation CWO

North of 60 MFRC Executive Director's Welcome

The Advisory Committee and Staff at the North of 60 MFRC extend, to you and your family, a warm welcome to the North. One of our goals is to assist military families with their transition to their new home and their Northern adventure. This handbook is just one tool to assist with this transition. Our friendly staff members are here to assist you and your family with accessing information within and about your new community.

To get a sense of the North of 60 MFRC we encourage you to visit our website at <u>www.cafconnection.ca/yellowknife</u>.

Your North of 60 MFRC staff members are available to assist you with your individual family needs.

A few considerations for those of you posting in with children; it is advisable to look for childcare spaces immediately as it usually takes time to secure childcare for children under two years of age. A list of licensed daycares and day homes can be found here https://yukon.ca/en/education-and-schools/early-childhood-learning-and-programs/find-child-care-yukoners.

Before school care is not offered in schools and is scarce within the community, however some day home providers offer this service at an additional cost. Securing after school care has become increasingly challenging and should be looked into as soon as you've received your posting message. Registration for summer camps and fall recreation programs occurs early therefore it would be advisable to register for activities as soon as you receive your posting message or <u>registration opens.</u> Your North of 60 MFRC staff members are available to assist you with your individual family needs.

We are available to answer any questions you may have about living in the North. I encourage you and your family to contact us, with any questions you may have, at <u>info.nof60@cfmws.com</u> or 873-0700 ext. 6998. Don't be shy!

We look forward serving you and your family!

Rose Jasmin Executive Director

About Your MFRC



Due to factors associated with isolation as well as the smaller military community size, the North of 60 MFRC operates under the Non-Public Funds (NPF) model. It works in collaboration with the Chain of Command and an Advisory Committee. This MFRC reports to Military Family Services (MFS), instead of a Board of Directors. The Advisory Committee is a group of volunteers (military personnel, military family members and community agencies). The Advisory Committee plays a critical role in the operation of the organization, ensuring that the community's needs and preferences are adequately represented when programs and services are implemented.

Our MFRC staff team consists of an Executive Director, an Information and Referral Coordinator, Military Lifestyle Coach and Child Care Navigator (pilot position).

We provide support to our military families by assisting them through transitional periods (before and after posting or prior to releasing), providing information and referral services (local and national information), mental health services as well as access to and funding for emergency child care. Through an outcome based model we aim to meet our military family needs using a one on one family centric approach.

Need assistance or have a question? We are here to assist you!

Information and Staying Connected

The MFRC web-site, <u>http://www.cfmws.ca/yellowknife</u>, contains program information and useful links.

About Whitehorse, YT

Welcome to Whitehorse! Whitehorse is the capital city of the Yukon and home to some of the most spectacular scenery in Canada. Over one hundred years ago, adventurers fought their way down the Yukon River by boat on their voyage to the goldfields. Many struggled through the choppy waters of the Whitehorse rapids. Exciting times! Fearless men and women traversed great distances to arrive at their goal - the Klondike. Today it's much easier to come to us. You probably arrived by plane, motor vehicle or RV, but we're sure you still have the same spirit of adventure in your heart.

Named the Wilderness City, Whitehorse nestles on the banks of the famous Yukon River surrounded by mountains and clear mountain lakes. Temperatures average between -35°C in January to +21°C in July. In June/July there is an average of 22 hours of sunlight per day. Daylight in the winter (late December) is reduced to about four hours per day.

With gorgeous scenery and a vibrant city lifestyle, it's no small wonder over 28,201 (2021 census) people enjoy living here year-round. A healthy economy, small town values, a safe environment in which to raise a family, and access to the great outdoors, make Whitehorse one of the best cities in Canada in which to live and work. Its economic base includes mining, transportation services, tourism, and government services.

Served daily by two major airlines (Air North and Air Canada), and seasonally by a number of others, visitors can easily connect to Whitehorse from any city in the world. For those adventure seekers wishing to enjoy the spectacular scenery en route, there are plenty of interesting ways to get here. Whitehorse's communication services are completely modernized, including; cable television, digital cable, satellite radio and television, paper media, internet (dial up, high speed, and satellite) from a host of providers (primarily Northwestel). Whitehorse hosts a myriad of good restaurants, ranging from coffee shops to full-service dining lounges.

Table of Contents JTFN Contact Information	1
Joint Task Force North Command Team Welcome	2
North of 60 MFRC Executive Director's Welcome	4
About Your MFRC	5
About Whitehorse, YT	6
Served daily by two major airlines (Air North and Air Canada), and seasonally by a numb others, visitors can easily connect to Whitehorse from any city in the world. For those adv seekers wishing to enjoy the spectacular scenery en route, there are plenty of interesting w get here. Whitehorse's communication services are completely modernized, including; cal television, digital cable, satellite radio and television, paper media, internet (dial up, high s and satellite) from a host of providers (primarily Northwestel). Whitehorse hosts a myriad good restaurants, ranging from coffee shops to full-service dining lounges	renture ays to ble speed, l of
Chapter 1 – Team North	9
Joint Task Force North (JTFN)	9
JTFN HQ Detachment Yukon	10
First Canadian Ranger Patrol Group (1 CRPG)	10
Canadian Rangers	12
440 (Transport) Squadron	14
The Loyal Edmonton Regiment (4th Battalion, Princess Patricia's Canadian Light Infant	try).16
Cadets	17
Chapter 2 – Posting Information	18
Accommodations	18
Neighbourhoods	18
Hotel Listings	18
Cost of Living	20
Finances and Benefits	20
Isolation Allowance (CBI Chap 11)	20
Northern Leave Travel Assistance (NLTA) (CBI Chap 11)	21
Northern Resident Deduction	21
Taxes	22
Chapter 3 – Whitehorse – The City	
Military Presence	
Yukon Utilities	
Internet	

Cell Service	
Home Heating	
Electricity	
Water, Sewage & Garbage	
Recycling	
Gasoline Discount	
Yukon Healthcare	
Motor Vehicle Registration and Licenses	
Whitehorse Public Library	
Chaplain Services and Churches	
Financial Institutions	
Barbers and Hairdressers	
Post Office	
Shopping Considerations	
Unique Yukon Attractions	
Sports and Recreation	
Messes and Institutions	
Entertainment	
Medical Services	
Spousal / Dependant Employment	
JTFN Intro to the North	
Legion – Branch 254	
Chapter 4 – Education	
Whitehorse Schools	
Yukon University	
Child Care	
Chapter 5 – Action on Posting	
Screening Message	
Sponsor Contact	
Hours of Operation	
Reporting-In Procedures	
JTFN Traffic Section	

Chapter 1 – Team North

Joint Task Force North (JTFN)

Situated in Yellowknife, the capital of the Northwest Territories, Canadian Armed Forces Northern Area (CFNA) was formed on 15 May 1970 to assist in maintaining Canadian sovereignty and to support Canadian Armed Forces activities in the North. In February 2006 CFNA became JTFN. In January 2009 JTFN formalized the separation of the Commander's Joint Staff and support elements in the North resulting in the creation of Area Support Unit (North).

JTFN will contribute to the defence of Canada by providing a Canadian Armed Forces presence in the Yukon, the Northwest Territories and Nunavut. It is an immense area, covering almost four million square kilometres of land (roughly 40% of Canada's land mass). We stand as the image of the CAF in the North. As a group of highly professional and dedicated service personnel, we take great pride in our ability to accomplish our mission under the most severe weather conditions Canada has to offer. JTFN HQ is a joint headquarters capable of coordinating, supporting and conducting operations in the most unique theatre in Canada.

The Team North complement includes approximately 300 military and civilian personnel. The units within the JTFN area are: JTFN HQ Yellowknife; HQ Detachment in Whitehorse; and HQ Detachment in Iqaluit; (all, with the exception of Det Whitehorse and Det Iqaluit, are located in Yellowknife). Other units and detachments include; 440 Transport Squadron, 1 Canadian Ranger Patrol Group, C Company of the Loyal Edmonton Regiment, Military Police Det YK, 1 Field Ambulance Det YK, ACCE(N) Det YK, 3 CDSG Det YK, 77 Line Regiment Det YK, Real Property Ops Det YK, Military Family Resource Centre, Chaplain Services, Canadian Forces Housing Agency and Personnel Support Program situated in Yellowknife. Due to the relatively small size of the organization, each individual is necessarily a specialist in his or her own field. In addition to their significant contribution to Canada's Northern Defence Policy, JTFN personnel are afforded the unique opportunity to explore and experience living in this exciting and rapidly developing part of our nation.

The unit sections are dispersed throughout Yellowknife and occupy areas within the Evans bldg, Greenstone bldg, Trinity Hangar, Kam Lake and Forward Operation Location in the vicinity of the Yellowknife airport.

Lot 50 -- the site of JTFN HQ -- is named "The Evans Block" and the HQ building is called "the Evans Building" in memory of Lieutenant-Colonel T.D.B. Evans, C.B., Commander of the Yukon Field Force, of 1898-1899, which was the first Canadian military unit in operation 'North of 60'. The JTFN HQ motto *Custos Borealis* means Guardians of the North.

JTFN HQ Detachment Yukon

Det Yukon is a small detachment, consisting of three Regular Force personnel.

- a. Det Commander: Major / Lieutenant Commander
- b. Liaison Officer: Captain / Lieutenant Navy
- c. Det WO: Warrant Officer / Petty Officer First Class

Det Yukon is currently based out of Boyle Barracks, at 45 Fireweed Drive. This is the Whitehorse Cadet Training Centre (WCTC).

JTFN Det Yukon is a small but effective team. We liaise with all levels of government, from Municipal and Territorial Governments, to First Nations Governments on a regular basis. Our Det LO is the "Aide de Camp" for the Commissioner of Yukon. The Det organizes the CAF participation in the Yukon Rendezvous yearly festival, with CAF members coming from locations across Canada. In addition, the Det supports the NANOOK series of operations that take place in the Territory, assisting with the coordination between CAF and the local governments as required.

Det Nunavut has an identical structure, based out of Iqaluit, NU.



First Canadian Ranger Patrol Group (1 CRPG)





Formally established on April 2, 1998 in Yellowknife, NT, the 1st Canadian Ranger Patrol Group (1 CRPG) encompasses the three territories (Nunavut, Yukon Territory and Northwest Territories) and the community of Atlin, BC. 1 CRPG is a unique Army unit due to its large area of responsibility, diversity, culture, size (largest military unit in Canada), mandate, and command relationships. It is under direct command of 3rd Canadian Division (located in Edmonton) Alberta and is often attached to Joint Task Force North for Force Employment. It also receives policy direction from the Directorate of Canadian Rangers and the National Cadet and Junior Canadian Rangers Support Group.

Canadian Ranger patrols operate along 75% of Canada's coastal regions and 8,000 kilometers of coastline from east to west. 1 CRPG's area of responsibility covers approximately 4 million square miles, representing 40% of Canada's landmass. 1 CRPG is a very active unit that conducts approximately 200 patrols, exercises, operations and other activities annually. The headquarters is located in Yellowknife, NT is responsible for the administration, training and operations of 61 Canadian Ranger (CR) patrols in 65 communities (comprising 1800 Rangers) and 44 Junior Canadian Ranger (JCR) patrols (comprising 1400 youth).

On average, Ranger Instructors (RI) deploy on a monthly basis for up to 10 days at a time. Other HQ staff also deploy but less frequently, but have very demanding workloads throughout the year supporting the activities associated with CRs, JCRs and RIs.

Nationally there are approximately 5,000 CRs who live in more than 200 communities across the country. CRs are divided into five Canadian Ranger Patrol Groups (CRPGs) each based in different locations across Canada. Each CRPG covers a distinct geographical area and has a headquarters and a staff who are responsible for overseeing the CRs and JCRs in their area.

The role played by the CRs and staff of 1 CRPG is vital to providing a Canadian Armed Forces (CAF) presence in the North. Our motto "Vigilans" when translated means "The Watchers"



Canadian Rangers in Yellowknife, NT during Leadership Training in October 2019

Canadian Rangers

The CRs have a rich history that began on 23 May 1947, to provide a military presence in remote and isolated areas in the North. Today the CRs are a sub-component of the CAF Reserves working in remote and isolated regions of Canada.

The CR mission is to provide lightly-equipped and self-sufficient mobile forces in support of CAF sovereignty and other domestic operations.

CRs are not required to undergo mandatory training; however, they participate in approximately 14 days of annual training and may participate in optional training.

CRs are come from diverse backgrounds and though not an indigenous organization, a majority are First Nations, Metis or Inuit. English is often not the first language. In NWT alone there are 11 official languages.

CR Patrols on average have a strength of 30 CRs and regularly train in activities such as first aid, ground search and rescue, leadership, navigation, weapon safety, and other special training as required. CRs will participate in at least one annual on-land exercise with their RI which takes place within the local patrol area, normally within a radius of approximately 150 kilometers from their home community. CRs are also responsible for recruiting, training and mentoring the JCR Program in communities that have JCR patrols.

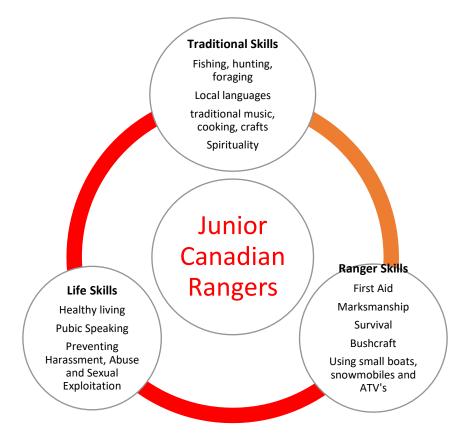
CRs do not have a compulsory retirement age and can serve as long as they are able to physically be able to continue performing their duties are likely to promote, from an educational or administrative perspective, the general efficiency of their patrol, the CR sub-component and the CAF. Patrols elect their leadership, patrols will elect 1 x Sgt (patrol Sergeant) 2-5 x MCpls (patrol 2IC, section commanders and JCR MCpl) and 4 x Cpls depending on the size of the patrol and the presence of a JCR patrol in the community.

Junior Canadian Rangers

The Junior Canadian Rangers (JCR) program was established in 1996 to provide a structured youth program, which promotes traditional cultures and lifestyles, in remote and isolated communities.

The JCRs are youth from 12 to 18 years of age, who live in remote and isolated areas of Canada that have CR patrols.

JCRs are easily recognized by their striking green sweatshirts, and ball caps. It is a free program with the objective of imparting the three circles of learning;



JCRs have the opportunity to participate in one of three Enhanced Training Sessions (ETS) during the summer months:

Basic ETS - (12 to 14 years) - Initiate JCR to group life and make new discoveries in an unknown environment to them.

<u>Advance ETS</u> - (14 to 16 years old) - To participate in outdoor challenges and adventures to promote a positive individual respect, belonging within a group and introduce them to leadership.

Leadership ETS - (16 to 18) - To participate in activities as a leader, plan, organize and carry out activities to develop leadership skills.

The JCR program is a Government of Canada youth program, funded by the Department of National Defence and supported by the CAF. In conjunction with this support each JCR Patrol is supported by an Adult Committee from their community, their Canadian Ranger Patrol, and the CAF to share in the development, delivery, and evaluation of the JCR community training program.

Each JCR patrol also has a Ranger Instructor assigned to it and is run by a Ranger MCpl and Cpl.



Woodworking is just one of the many traditional skills that Junior Canadian Ranger's learn while attending the Summer Enhanced Training Session.

For information regarding the Canadian Rangers, and 1 CRPG visit the following

www.facebook.com/1crpg.1gprc https://army.gc.ca/en/canadian-rangers/1-canadian-ranger-patrol-group/index.page www.jcr-rjc.ca www.twitter.com/1CRPG_1GPRC

440 (Transport) Squadron



440 (Transport) Squadron prides itself as being the only permanently-stationed Squadron North of the 60th parallel. Currently an integral unit of 8 Wing Trenton, Ontario, the Squadron has had a presence in Yellowknife since 1971. Initially

consisting of a detachment of two aircrafts and associated personnel from the main body in 18 Wing Edmonton, the Squadron moved completely to Yellowknife in 1994 with the closure of that Wing.

With its current contingent of four CC138 Twin Otter aircrafts, the Squadron's primary role is to provide air transport operations, primarily in support of Joint Task Force North, 1 Canadian Ranger Patrol Group, and 1 Canadian Air Division. The Squadron also provides a secondary Search and Rescue response capability, and has been called upon to support major search operations as well as to search for missing hunters and snowmobilers. Deployments on Exercises and Operations take us throughout the North of Canada all the way to CFS Alert, as well as into Alaska and Greenland working with our US, and other international partners.

The squadron is comprised of approximately 59 personnel which include aircrew, technicians, supply technicians and logistics who are a mixture of Regular Force and Reserve Force members.

440 (T) Squadron is the lone Royal Canadian Air Force operator of the CC138 Twin Otter. This aircraft is well suited for flying in the rugged and austere Arctic and for enduring the harsh northern environment. Considered a light utility aircraft, the Twin Otter can carry passengers, cargo, or a combination of both. The Twin Otter has a cruise speed of 275 kilometers per hour and an effective range of approximately 1200 kilometers. The aircraft can be configured with a Para door to allow for aerial delivery of supplies and free fall parachutists. As seasonal and operational requirements dictate, the Twin Otter can be configured with wheels (3 different types of tires) or skis. This allows operations on paved, gravel, or abandoned runways; unprepared surfaces such as tundra, beaches, and gravel bars; or frozen fresh water lakes or sea ice. This versatility is unmatched by other RCAF fixed-wing aircraft.

The squadron badge depicts a bat in the center which is suggestive of night flying and the use of radar, and the cloud condition of poor visibility. Both of which were especially applicable to the squadron's role when reformed as an all-weather fighting squadron in the 1950's. The squadron's motto is KA GANAWAITAK SAGUENAY (He who protects the Saguenay).

The Loyal Edmonton Regiment (4th Battalion, Princess Patricia's Canadian Light Infantry)





Charlie Company of the Loyal Edmonton Regiment (4th Battalion, Princess Patricia's Canadian Light Infantry), abbreviated as "C Coy L Edmn R", was established in August 2009 following an announcement by the Minister of National Defense in September of 2008. The Company was established as part of a larger Government of Canada move to increase Canadian Armed Forces presence in the North.

The L Edmn R's Regimental Headquarters, Alpha, Bravo and Administration companies are located in Brigadier James Curry Jefferson Armoury in Edmonton and maintain close contact with C Company to foster collective training and to support its growth and development.

C Coy L Edmn R is the only Combat Arms Primary Reserve organization in the Arctic Region and functions as a foot on the ground in the North for 41 Canadian Brigade Group and the 3rd Canadian Division of the Canadian Army.

C Coy is focused on maintaining its core infantry capabilities and the continuous development of its winter warfare subject matter expertise. C Company exercises are typically once per month from September through June, with exercises occurring in the Arctic Region once or twice a year and others in southern Canada (typically Wainwright, Dundurn and others) with the remainder of the L Edmn R. Typically the first northern exercises of each training year will be live ranges involving other Team North Units, and the second will be a Winter Indoctrination / Winter Warfare exercise involving patrolling either dismounted or by Light Over Snow Vehicles (LOSV). C Coy recruits members through direct recruiting in the Yellowknife region (https://forces.ca/en/) and through transfers of graduates from CAF aboriginal programs such as Raven. BMQ training may be in-house in Yellowknife or centralized at the 3rd Canadian Division training centre in Wainwright, along with the DP1 Infantry course. In addition to BMQ and collective training, C Company has the ability to conduct IBTS, Winter Warfare Basic and LOSV training organically.

Though not a CJOC organization, C Company is a full member of Team North and endeavours to coordinate training and to cooperate to the greatest extent possible with flanking units. Members participate in all major events and functions taking place in the Yellowknife garrison and are a part of the Team North mess and cultural life. **Cadets**



While not a direct member of Team North, the Cadet Program operates out of Whitehorse and receives support from Team North. The Cadet Program prepares youth between the ages of 12 to 18 to become the leaders of tomorrow through a set of fun, challenging, well-organized and safe activities.

There are two Cadet Corps in Whitehorse. They both parade at Whitehorse Elementary School. 2685 parades on Monday (1830 – 2100) and 551 parades on Tuesday (1830-2100)

2685 RCACC (Yukon Regiment) CO – Capt Jennifer Lafreniere Website: <u>https://ppcli.com/the-regiment/cadet-corps/number-2685-the-yukon-regiment-royal-canadian-army-cadet-corps/</u>

551 RCACS CO – Capt Alex Bourgeois Webiste: <u>https://551rcacs.weebly.com/</u>

From September to June, corps and squadrons take part in training at the local headquarters level that is aimed at the natural progression of cadets through either the Army Cadet Star Program or the Air Cadet Level Program. Each summer, approximately 260 cadets attend Whitehorse Cadet Summer Training Centre over a two to six-week period in order to complete basic to advanced training courses – although, this initiative is currently on pause due to COVID-19.

Chapter 2 – Posting Information

Accommodations

There are no government houses or PMQs available in Whitehorse. There are houses and apartments for sale/rent on the economy. You can find Yukon Real Estate Reports here: <u>Find housing statistics for Yukon | Government of Yukon</u>

As of the third quarter 2023, the average sale price of a single-detached house in Whitehorse was \$664,600, while the average condo sale price in Whitehorse was \$426,600.

Whitehorse has a viable housing market, however, be advised that rental accommodations are scarce (less than 2% vacancy rate) and quite expensive. For example, the rental charge for a three-bedroom house or trailer, if available, will range from \$2000.00 - \$3000.00 per month, not including utilities. For a one-bedroom apartment, rent will likely range from \$1400.00 - \$2500.00 per month, not including utilities. If you have pets (especially dogs) it can be difficult to find rental accommodations and they are usually more expensive than non-pet accommodations.

Neighbourhoods

Whitehorse boasts numerous subdivisions within city boundaries. Take a look at these guides for an idea of the benefits of each neighbourhood. Speak with a real estate agent or your sponsor, should you have any questions about certain neighbourhoods.

Neighbourhood Guide | Felix Robitaille | REALTOR® | | Yukon Real Estate Connection Whitehorse Real Estate - Scott Sauer Re/Max REALTOR® | Live In Whitehorse Neighbourhoods – Urban Realty Group

Hotel Listings

The following hotel listings may be useful during your HHT. Often, hotels are above the City Rate Limit, or are not recommended due to poor conditions. Please refer to this list for recommended places to stay (List is in order of preference):

Edgewater Hotel (Recommended – not typically within City Rate Limit)

101 Main Street Whitehorse, YT (867) 667-2572

The Sternwheeler Hotel (Recommended – not typically within City Rate Limit) 201 Wood St

Whitehorse, YT (867) 393-9700

Raven Inn (Recommended – not typically within City Rate Limit)

150 Keish St Whitehorse, YT (867) 466-7777

Best Western Gold Rush Inn (Recommended)

411 Main Street Whitehorse, YT (867) 668-4500

Skky Hotel (Across from airport)

91622 Alaska Hwy Whitehorse, YT (867) 456-2400

Yukon Inn

4220 – 4th Avenue Whitehorse, YT (867) 667-2527

Quality Inn & Suites

2288 2nd Ave Whitehorse, YT (867) 668-4747

Elite Hotel Downtown

206 Jarvis St Whitehorse, YT (867) 668-4567

Stop Inn Family Hotel

314 Ray Street Whitehorse, YT (867) 668-5558

Stratford Motel

401 Jarvis St Whitehorse, YT (867) 667-4243

Cost of Living

The cost of living in Whitehorse is generally higher than in southern Canadian communities. However, it is lower on average than the cost of living elsewhere in the Yukon or in communities in many parts of northern Canada. Average personal yearly income in the Yukon exceeds \$65,000, making it possible to maintain a high standard of living that matches other areas of Canada.

A major portion of work in the Yukon is done on a seasonal basis, and standard weekly earnings exceed the Canadian average. In addition, the Yukon has no territorial sales tax. The minimum wage has increased to \$16.77/hr effective 1 Apr 23, making it the highest in Canada.

Car dealerships and garages are at a premium; consequently labour prices are high. Going rates are between \$120 and \$150 per hour. The cost of parts will elevate if shipping is necessary, which incidentally delays repair times.

As with the rest of Canada, gasoline, diesel and home heating fuel costs vary greatly, depending on the price of crude oil but has not been significantly higher in price when compared to other parts of Canada. Home heating costs vary depending on what type of fuel you decide to use. The average price for Furnace Oil is \$2.298/litre, Arctic Stove Oil is \$2.095/litre and Propane is \$1.369/litre. There is also the option of wood stoves. A cord of wood is approximately \$300.00, while a pallet (65 bags) of wood pellets will cost approximately \$300.00 – \$400.00, depending on where you purchase it. See Chapter 6 for financial benefits received to offset the cost of living.

Finances and Benefits

Personnel posted to JTFN Detachment Yukon will receive Isolation Allowance (IsolA) and Northern Leave Travel Assistance (NLTA). The amounts below for both allowances are pre-tax.

Isolation Allowance (CBI Chap 11)

Isolation Allowance is **taxable**, and consists of four major components. The first is an environmental component (EA), given in recognition of the lack of services, harsh climate and remoteness of relevant locations. The second component is a Living Cost Differential (LCD). It is intended to compensate members for the increased cost of living at relevant locations. The third is the Fuel and Utilities Differential (FUD), payable to personnel not provided fuel from government sources. The fourth is the Shelter Cost Differential (SCD), to help offset the higher shelter charges at certain isolated posts. CBI Chap 11, Section 2 provides a comprehensive analysis of all the entitlements associated with isolated postings. The calculation for married service couples or members married with a Federal employee spouse is slightly different. Please contact

JTFN HQ MPSS personnel for more information (867) 873-0700 ext 6872. For Whitehorse and Iqaluit rates please contact MPSS at 867-873-0700 ext 6872.

	On Local Economy		Government Housing
Member Accompanied	\$900.25*	EA\$303.00LCD\$0.00FUD\$281.25SCD\$316.00	No Government Housing
Member Unaccompanied	\$666.75*	EA\$182.00LCD\$0.00FUD\$168.75SCD\$316.00	available in Whitehorse

*Current as of 12 Jan 2024

Northern Leave Travel Assistance (NLTA) (CBI Chap 11)

Each member and their dependants are entitled to an annual trip out of the isolated post. The benefit is referred to as a NLTA (Northern Leave Travel Assistance) trip. The concept is to provide relief from the isolated post and the destination is the member's choice. The rate of subsidization fluctuates each fiscal year, based on the return economy airfare, from Whitehorse to the point of departure (as per CBI Chap 11, the point of departure for Whitehorse is Edmonton). For FY 22/23, the rate is \$752.85 for adults and children under 12. Members must wait three months from the date of posting to qualify for the benefit.

Please note that single members posted to an Isolation Post are entitled to receive their Leave Travel Allowance (LTA) and their Northern Leave Travel Allowance (NLTA). LTA is a separate benefit referring to a different policy, <u>CBI 209.50</u>. Please don't hesitate to contact the JTFN OR staff by <u>email</u> for clarification.

Northern Resident Deduction

Personnel in Whitehorse are entitled to claim the Northern Resident Deduction on their income taxes. This exemption is for people living in a prescribed northern zone for more than six months consecutively.

The northern residents deductions consist of a residency deduction (for living costs) and a travel deduction. These deductions provide relief to those who live in a prescribed zone and recognize that such individuals are often faced with a higher cost of living, environmental hardships, and limited access to services.

Members of Det Yukon can claim (after six consecutive months) the basic amount of \$11 for each day that you lived in this zone. You can claim an additional residency amount of \$11 for each day you maintained and lived in a dwelling in the prescribed northern zone during that time and you and the only person in your household claiming the basic residency amount.

Taxes

There is no provincial/territorial sales tax in the Yukon Territory, resulting in a 5% GST for the Territory. Income tax rates are some of the lowest in Canada.

Chapter 3 – Whitehorse – The City

Military Presence

Canada's military has maintained a presence in the North dating back to 1898 through the establishment of the Yukon Field Force. The Yukon Field Force was composed of 203 officers and men from the cavalry, artillery and infantry of the Permanent Force of the Canadian Militia and it was sent to the Yukon to help maintain law and order during the Klondike Gold Rush.

Joint Task Force North (JTFN) is that organization today, having changed names recently from Canadian Forces Northern Area, and with a different role. The headquarters is located in Yellowknife where it has been since 1970. The Yukon Detachment, (commonly called Det Yukon), is one of two detachments (including Det Nunavut) of JTFN with a view to maintaining and fostering the overall goal of JTFN with 3 Reg Force personnel.

The geographic area administered by JTFN comprises one-third of the total Canadian landmass. As well as being far larger than any of the military geographic areas to the south, it is also far less accessible. Operations in the North depend heavily on air transport.

The role of JTFN is to assist in maintaining Canadian sovereignty north of the 60th parallel, to support and coordinate Canadian Forces activities in the North, and to provide liaison with the territorial governments and people of the Yukon, Northwest Territories and Nunavut. This is accomplished with approximately 300 Regular, Reserve, and civilian staff.

The largest operating unit of JTFN is 1 Canadian Ranger Patrol Group (1 CRPG). It is comprised of 60 patrols located in communities all across the North with a total force of about 1800 Rangers and 1600 Junior Canadian Rangers. Rangers are volunteers classified as Reservists who train and patrol, on average, three weeks each year. Regular Force Ranger Instructors administer each Ranger patrol.

In addition to the Rangers, units from the south conduct sovereignty operations in the North. As a result of restructuring, JTFN will be taking the lead and playing a far greater role in these operations.

Yukon Utilities

There are a number of Service provides for utilities here in Whitehorse. Please see Chapter 2 for financial benefits received to offset the cost of fuel and utilities while living in Whitehorse.

Internet

There are two internet providers in Whitehorse; Northwestel and Starlink. Northwestel is significantly more expensive when compared to southern providers. There are unlimited plans (recent addition) that are quite expensive, as well as monthly usage plans. Speak with the current Det members to see what they have purchased for plans. See the following link for updated plans available for both internet as well as TV and phone. Homepage - Personal | Northwestel (nwtel.ca)

Cell Service

Bell / Northwestel / Telus / Koodo / Public Mobile are the major cell service providers. Bell also provides Satellite TV – but due to our remote location, you need to get the receiver and Satellite Dishes (2 are required) prior to your move as there is no specific "Bell Store" that you can rent equipment from. If you are not with Bell – it is still recommended that you get all equipment required prior to your move as it is difficult to get some providers to realize how isolated we are.

Service Provider Locations:

Cell Phone Central (Bell) 115-205 Black Street Whitehorse, YT Y1A 2M8 (867) 668-5555

Andres Electronic Experts (Telus/Koodo) #130 – 80 Chilkoot Way Whitehorse, YT Y1A 6T5 (867) 668-7777

Northwestel (Bell) 2093 2nd Ave Whitehorse, YT Y1A 1B5 (867) 455-4265

Home Heating

Fuel: Bluewave Energy 29 Lorne Rd Whitehorse, YT (867) 668-3697

> Chieftain Energy 29 Lorne Rd

Whitehorse, YT (867) 668-4441

Dall Contracting (Petro-Can) (this is the one that current Det mbrs use) 110 Galena Rd Whitehorse, YT (867) 667-2468

Environmental Refuelling Systems Inc 100B Platinum Rd Whitehorse, YT (867) 668-4441

Heat Yukon 18 Tay St Whitehorse, YT (867) 633-3322

North 60 Petro Ltd 146 Industrial Rd Whitehorse, YT (867) 633-8820

Wood: Whitehorse Firewood Company 108 Elliott St. Whitehorse, YT

> Caribou Crossing Wood Co. http://www.cariboucrossingwoodco.ca/ firewood@cariboucrossing.ca (867) 332-9663

Duke's Firewood 235-108 Elliot St. Whitehorse, YT

Goodies Gas Bar (Wood Pellets)

Electricity

ATCO Electric Yukon delivers electricity to much of the territory and is located at:

ATCO Electric Yukon 100-1100 Front Street Whitehorse, Yukon Y1A 3T4 Hours of operation:

Monday through Friday, 8:30 am to 4:00 pm 1-800-661-0513 or (867) 633-7000

Water, Sewage & Garbage

See the Whitehorse website for water and waste services and how to set up an account.

https://www.whitehorse.ca/departments/financial-services/property-tax-utilities

Recycling

The city of Whitehorse does not have a curbside recycling program yet, but is working on its development. Curbside pick-up can be arranged for an additional cost, run by a private company called Whitehorse Blue Bin Recycling.

Raven ReCentre currently (as of 12 Jan 2024) accepts public drop-off of all bottles, cans, cardboard, paper, plastic and tin cans. Recycling of cardboard, paper, plastic and tin cans is currently in flux. Raven ReCentre currently accepts these items, however they have threatened to shut their doors unless the City of Whitehorse and the Territory moves towards setting up a recycling program.

Whitehorse Blue Bin Recycling Cost: \$25/month (as of Aug 2022) Bi-weekly curbside collection Whitehorse Blue Bin Recycling (whitehorsebluebins.com)

Gasoline Discount

Dall Contracting, the local distributor for Petro Canada, offers a cardlock system, which includes a discount on gas. Just go to their office on Galena Road with your military ID and a credit card. Note that you may need to set up home heating fuel delivery through this company to access the cardlock system. Once the account is set up, you can access their cardlock facilities anytime. You will receive an itemized statement every week, and the amount owing will be charged to your credit card. Gasoline rates are generally 20 cents cheaper than at other pumps, but varies with the cost of fuel.

Yukon Healthcare

4th Floor, Financial Plaza 204 Lambert St. Whitehorse, YT (867) 667-5209. yukon.ca/en/health-care-card Yukon's territorial healthcare plan is call the Yukon Health Care Insurance Plan (YHCIP). It is designed to provide its residents with coverage for most basic medical care that is delivered by doctors at Yukon hospitals. To be eligible, you must be a Canadian citizen or permanent resident with a permanent residence in the territory. Members and families of the CAF no longer have the waiting period of 3 months for medical – you are now covered upon arrival.

To receive Yukon Health Care Insurance and a Yukon Health Care Card, you must register in person with the Yukon Government at the address provided above. Take two pieces of ID and proof of Yukon residency. See the website for the most up-to-date information.

Motor Vehicle Registration and Licenses

Due to the cost of services here, it is recommended that you "winterize" (i.e. car starter, battery blanket, block heater) your vehicle prior to moving.

Motor Vehicle Branch is located at:

Unit A, 2251 – 2nd Ave, Whitehorse, Yukon Y1A 2C6 Phone: 1-800-663-3051 (867) 667-5315 yukon.ca/en/transfer-licence-registration

When moving to the Yukon, you are required to transfer your current driver's licence to a Yukon driver's licence within 120 days of moving to the Yukon, or 30 days if you have an air-brake endorsement. Head to the link above for up-to-date information on what is required to transfer your registration and obtain a driver's licence.

If your previous car insurance was Government Insurance from the provinces of Manitoba, Saskatchewan or British Columbia, you must have switched over to new insurance prior to applying. You will not receive registration etc., if you are still covered under any of these government insurance plans.

Head to the Legion Branch 254 before heading to the Motor Vehicle Branch to obtain authorization to get a veterans plate. In Whitehorse, parking fees are waived with a veteran's plate.

Whitehorse Public Library

1171 Front Street Whitehorse, YT Front Desk: 867-667-5239 Information Line: 867-667-3668 yukon.ca/en/yukon-public-libraries

Membership is free and your computer-readable library card permits you to use any library in the Yukon Public Library system. All that is required to be issued a card is proper identification, which contains your current Whitehorse address.

The library offers an impressive selection of fiction, non-fiction and reference books that are being constantly upgraded, as well as audio and videocassettes. Borrowing limits are as follows: videos - three items at one time for a maximum period of seven days with no renewal option; books and audio cassettes may be borrowed for three weeks, audio cassettes are limited to three items at one time. A patron is limited to 10 items at any one time.

The library offers free use of meeting rooms and seasonal lunchtime NFB or International short films (bring your sandwich). Their hours are Monday to Thursday from 10:00 am to 9:00 pm; Friday, Saturday and Sunday from 10:00 am to 6:00 pm.

Chaplain Services and Churches

There is a wide variety of Chaplain Services and Churches in Whitehorse, supporting most religious denominations. In addition, the Padre in Yellowknife is available for members while posted to Whitehorse.

Financial Institutions

All major Charter Banks have branches in Whitehorse. Hours of operation are the same or similar to banks down south. There are ATMs located throughout the city with most supporting 24-hour access.

Barbers and Hairdressers

The city has several hairdresser/hairstylists that can do the latest styles. Most of them will offer military-style haircuts as well.

Post Office

The hours of operation for the Main Post Office are 0800 -1600 hrs Monday to Friday.

Chilkoot Centre PO 115-36 Chilkoot Way Whitehorse, YT Y1A 2A0 1-800-267-1177 Shoppers Drug Mart 211 Main Street Whitehorse, YT 867-667-2485

OR

#2 – 300 Ogilvie Street Whitehorse, YT 867-667-6633

Shopping Considerations

All usual brands can be found on the shelves of Whitehorse stores. It is recommended, however, that you do purchase in bulk **specialty or special diet non-perishable grocery items** prior to the movers loading your F&E.

While in Whitehorse, you will have access to the following:

Grocery Stores: Superstore, Save-On-Foods, Independent, Walmart, as well as some local grocery stores including Riverside Grocery, Bigway Foods, Super A Foods, Karaky Grocery Store, Yukon Asian Market

'Box Stores': Canadian Tire, Mark's, Home Depot, Staples, The Brick

Sports Stores: Coast Mountain Sports, Icycle Sports, Hougen's Sportslodge, Cadence Cycle, Changing Gear

There is a wide variety of stores in Whitehorse and you can generally find whatever you might need. In addition, shipping of items to Whitehorse is generally easy and items not found in stores can be ordered online.

There are also many stores that are unique to Whitehorse that provide all the basics plus "tourist" items. Most stores are open 6-7 days a week with varying hours of operation, most of which are the same as southern locations. It is good practice to check online inventories prior to your arrival in Whitehorse, to see if specialty items are carried at bulk stores.

Unique Yukon Attractions

Whether your passion lies in pursuing outdoor adventures, participating in cultural events and festivities or enjoying a comfortable ride through extraordinary scenery, you'll find it all in the Yukon wilderness attractions, exceptional heritage sites, museums and cultural centres, as well as natural phenomena that will leave you

tingling. From stunning northern lights to First Nations cultural centres and historic Gold Rush exhibits to wildlife spectacles, a tour in Canada's Yukon will stimulate all of your senses, as well as your intellect.

Aurora Borealis

Discover the magic of Yukon's northern lights in an intimate celestial light show.

Midnight Sun

Come celebrate the midnight sun and play, hike and golf under a Yukon sun that doesn't set.

Tombstone Territorial Park

Witness the crimson vistas and lush tundra valleys of Tombstone Territorial Park in late summer.

Kluane National Park

Fly over Mount Logan, Canada's highest peak, and discover the wildlife, glaciers, ice fields and diverse ecosystems of Yukon's World Heritage Site, Kluane National Park.

Yukon River

Paddle through time down the Yukon River, Yukon's historic river highway and a Canadian Heritage River.

Dempster Highway

Embark on the driving adventure of a lifetime with a journey up the Dempster Highway across the Arctic Circle.

Chilkoot Trail

Hike the Chilkoot Trail and let Yukon history come to life through the stories of Indigenous fur traders, northern explorers and Gold Rush prospectors.

First Nations Culture

Learn about Yukon heritage through First Nation traditions, arts and culture at Yukon museums and interpretive centres museums and interpretive centres.

Klondike Gold Rush

Explore Dawson City, visit Klondike historic sites and step back in time to the heady days of the Gold Rush.

Extraordinary River Journeys

Paddle dozens of rivers in the Yukon Mountains, through boreal, alpine and arctic ecosystems, from the Tatshenshini-Alsek to the Firth to the Snake.

Dog sledding and the Yukon Quest

Root for your favourite dog team at the Yukon Quest, then try dog sledding for yourself and add a new sport to your repertoire.

Porcupine Caribou Herd

View the migration of Yukon's Porcupine caribou herd and discover their connection to the First Nation way of life.

Tours by Bush Plane

Tours are provided by local charter companies of Whitehorse and its surrounding area. This is an excellent way of seeing the city and the surrounding area to get an idea of the vastness of the North.

Yukon Rendezvous

www.yukonrendezvous.com

A yearly festival held during the last weekend of February celebrating what it means to be a "True Yukoner". There are many activities to participate in or just enjoy – from competing in strength contests to personality contests to musical concerts. A little bit of everything.

Sports and Recreation

Whitehorse offers an endless variety of sports and recreation opportunities and facilities. Regardless of the season, there is something to do at all times. Mountain biking, cycling, climbing, softball, badminton, hockey, broomball, curling, and cross country skiing are just some of the examples. Check out the following website to find your sport, visit their website and register for leagues or classes:

https://sportyukon.com/find-your-sport

PSP provides monthly passes to the Canada Games Centre free of charge to CAF members, as there is no military gym in Whitehorse. For \$25/month, PSP provides family members with a monthly pass to Canada Games Centre plus access to the recreational equipment held at the Detachment.

The Canada Games Centre provides an indoor sporting complex for those willing to carry on with sporting events during the winter months. Check out the link below for more info:

https://whitehorse.ca/departments/canada-games-centre

In addition to the Canada Games Centre, Better Bodies is available for use in downtown Whitehorse.

Better Bodies Cross Training Centre

122 Industrial Road Whitehorse, YT 867-633-5245 www.betterbodieswhitehorse.ca

Group Fitness, spinning, strength training, circuit and cardio equipment, 3 squash courts, professional squash instructors, personal training, tanning, juice bar, pro shop, child minding.

Messes and Institutions

There is no mess, kit shop, MFRC or MIR at JTFN Detachment Yukon, given the number of service personnel posted to the detachment. These amenities are only available at the HQ in Yellowknife. As there is no mess located in Whitehorse, we do not pay Mess Dues.

Entertainment

There are numerous restaurants to choose from but the cost of eating out is expensive. There are also the normal "fast food" chains here. There is one movie theatre that is quite current with new releases.

Medical Services

There are currently no operating walk-in clinics in Whitehorse. All patients without a doctor are required to seek medical attention from Whitehorse General Hospital, or their respective Community Health Centre. Edmonton is our support base for second line medical service.

Medical coverage for CAF dependants now begins upon your arrival in Whitehorse, there is no longer a 3 month waiting period. It is strongly recommended that families have both PSHCP and CF Dental Plan for dependants as without, costs are very high. Call the MIR, CSN (if you are still down south) 766-6863 / (867) 873-0700 X 6863 (from

Whitehorse) if you have any queries about the medical/dental care available to you and your dependants.

If there is a requirement for OTC drugs (for the member only), upon clearing in, you must complete the application / authorization form and it will be faxed to Ottawa for approval. They will mail the card directly to the members' home address.

Spousal / Dependant Employment

There are a number of opportunities for employment in the Yukon, including numerous Yukon Government opportunities. Effective 1 Apr 22, the minimum wage was increased to \$15.70/hr, making it among the highest in Canada. National programs, such as the Military Spousal Employment Network, are valuable tools for members posted to Whitehorse.

Military Spousal Employment Network (MSEN): https://msen.vfairs.com/en/registration

JTFN Intro to the North

All military members posted into JTFN will be required to attend Intro to the North indoctrination training. It consists of two days of briefings in Yellowknife. It covers everything from the organization and role of the units of JTFN to health briefings, cultural briefings and financial benefit briefings.

Legion – Branch 254

Royal Canadian Legion Branch 254 is located at 503 Steele St, Whitehorse. They can be reached at: Phone: (867) 667-2800 Email: <u>branch254president@gmail.com</u> Website: https://whitehorselegionbranch254.ca/

Chapter 4 – Education

Whitehorse Schools

Website: https://yukon.ca/en/education-and-schools

A number of the schools in Whitehorse offer French Immersion.

Aurora Virtual School (Grades K-12) 500-4201 4th Ave Whitehorse, YT (867) 456-6061 Centre scolaire secondaire communautaire Paul-Émile Mercier (CSSC Mercier) (Grades 7-12 – French) 1009 Lewes Boulevard Whitehorse, YT (867) 334-5651 Christ the King Elementary School (Grades K-7 – English) 20 Nisutlin Drive Whitehorse, YT (867) 667-3527 École Émilie Tremblay (Grades K-6 – French) 20 Falcon Drive Whitehorse, YT (867) 667-8150 École Whitehorse Elementary School (Grades K-7 – French Immersion) 4181 – 4th Avenue Whitehorse, YT 867-667-8083 Elijah Smith Elementary (Grades K-7 – English)

1399 Hamilton Boulevard Whitehorse, YT (867) 667-5992

F.H Collins Secondary School (Grades 8-12 – English/French) 1001 Lewes Boulevard Whitehorse, YT (867) 667-8665 Golden Horn Elementary (Grades K-7 – English) Lot 209 Duncan Drive Whitehorse, YT (867) 667-8130

Grey Mountain Primary (Grades K-3 – English) 186 Alsek Road Whitehorse, YT (867) 667-5189

Hidden Valley (Grades K-7 – English) 5 MacPherson Road Whitehorse, YT (867) 667-8164

Holy Family Elementary (Grades K-7 – English) 55 Wann Road Whitehorse, YT (867) 667-3500

Individual Learning Centre (Grades 9-12) Suite 500, 4201-4Th Avenue Whitehorse, YT (867) 667-8288

Jack Hulland Elementary (Grades K-7 – English) 1304 Fir Street Whitehorse, YT (867) 667-8496

Porter Creek Secondary (Grades 8-12 – English) 1405 Hickory Street Whitehorse, YT (867) 667-8044

Selkirk Elementary (Grades K-7 – English) 5 Selkirk Street Whitehorse, YT (867) 667-3688

St. Francis of Assisi Catholic Secondary School (Grades 8-12 – English/French) (Previously Vanier Catholic) 6 Duke Street Whitehorse, YT (867) 667-5901 Takhini Elementary (Grades K-7 – English) 526 Range Road Whitehorse, YT (867) 667-3625

Wood Street Centre (Grades 9-12) 411 Wood Street Whitehorse, YT (867) 667-8413

Yukon University

Yukon University is Canada's only University north of the 60th parallel, and offers a wide range of academic upgrading, career training, and university programs. One of the more notable offerings is the Yukon Native Teacher Education Program (YNTEP), a 4-year Bachelor of Education degree which is taught within the unique cultural and linguistic context of the Yukon. The College also provides credit and non-credit professional development programs in Business, Health and Human Services, and Trades and Technology designed to help students gain employment or achieve their respective professional goals. Additionally, the College has a wide array of 1st- and 2nd- year Arts and Humanities courses leading to a 1-year Certificate or 2-year Diploma of Arts, and whose credits may be transferred towards a degree at universities in Alaska or across Canada. Moreover, the First Nations Initiatives program is designed to meet the needs of Yukon's First Nations.

Yukon University's primary goal is to offer courses and programs reflecting the unique culture, history, and economic-base of the Yukon. The University's main campus is in Whitehorse, with 12 subsidiary campuses spread throughout Yukon; furthermore, the University has lower than average tuition fees.

500 University Drive P.O Box 2799 Whitehorse, YT Y1A 5K4 (867) 668-8890

Child Care

For a complete list of day care centres visit:

Find child care for Yukoners | Government of Yukon

Child care in the Yukon is now subsidized by the Yukon Government. Universal child care is available to all Yukon families using participating licensed child care spaces. Families who use participating licensed child care programs will save up to \$700 per child per month.

The monthly rates below are approximate and based on the age of the child in care, as well as the facility:

Infants -	\$230/month
2 – 4 years -	\$200/month
Kinder care (1/2 day) -	\$150/month
School-aged Children -	\$150/month
After school -	\$150/month

There are a number of youth summer camps that vary in price. Please see the following link for youth camps. Note that camps typically fill up quickly, so register early. Find a youth camp | Government of Yukon

Babysitting rates vary but are usually around the \$20.00/hr rate. Just like in every community, there are babysitters that will charge less (whatever parents think is fair) and some will charge more.

Chapter 5 – Action on Posting

Screening Message

The first step in your journey to Whitehorse will be your screening message. You and your family are coming to an Isolated Unit. For you to be an effective member of the JTFN team, there are a number of factors that must be assessed to ensure that you and your family can be safely posted here. <u>CANFORGEN 177/05 251819Z NOV 05</u> details the requirements for a screening to an Isolated Post, the screening requirements for Dependants' health and the requirements for Dependants' dental.

In order for your posting to commence, all requirements detailed in the CANFORGEN listed above must be considered by the appropriate authorities at your losing unit. The main reason for this is that there is limited access to medical and dental facilities in Whitehorse and there are a number of health conditions that cannot be properly addressed in these locations. Please ensure that a proper screening is performed on both yourself and your family – it will help avoid unnecessary complications during your posting to JTFN.

Sponsor Contact

Your sponsor will be appointed by your gaining unit/section. Your sponsor is responsible to:

- a. contact you ASAP to provide helpful hints, travelling tips, type of housing available, etc;
- b. assist with/make appropriate accommodation bookings (hotel) for member and family once a posting message is received;
- c. provide MFRC contact information and FAQ's; and
- d. assist you during your arrival at JTFN Det Yukon.

All questions related to your move are to be passed to BGRS, not to your sponsor, however they can be used for guidance.

Please contact the JTFN HQ or Det Yukon if your sponsor has not contacted you (<u>JTFN.AdminO@forces.gc.ca</u> or <u>JTFNDetYT@forces.gc.ca</u>). They will take appropriate action to correct the situation.

Hours of Operation

The normal hours of operation of JTFN Det YT are 0800 -1600 hrs.

The office mailing address is:

Joint Task Force (North) Detachment Yukon

Boyle Barracks 45 Fireweed Drive Whitehorse, YT Y1A 5T8

Reporting-In Procedures

All personnel posted to JTFN Detachment must report to the above address in dress-ofthe-day (service or base/garrison dress) to complete an 'In-Clearance'. This procedure is brief and your sponsor should be available to assist you.

JTFN Traffic Section

On arrival, you are required to contact the Traffic Section immediately, regardless of your leave status (<u>YKFNMDS@intern.mil.ca</u>). Traffic section in Yellowknife performs the administration of the movement of Furniture and Effects. Traffic techs can be reached at (867) 765-8615.

If furniture and effects arrive and you cannot be contacted within three hours, your F&E will be placed in Storage-in-Transit (SIT). Removal from SIT will depend upon the carrier and their schedule, and removal could be as long as five working days. The F&E Coordinator can be contacted at the number above.

Welcome to the Great White North!