



Resource Guide



WELCOME TO THE BORDEN AREA

Whether you're new to Borden, new to the Centre or a returning participant, the staff at the Borden Family Resource Centre are available to provide assistance in making you and your family's posting a positive experience.

BFRC

56 Gibraltar Road, Building E-123
54 Gibraltar Road, Building E-182

Email

bordenfamilyresourcecentre@gmail.com

Telephone

705-424-1200 ext. 3994

Fax

705-423-3432

Website

<https://cfmws.ca/borden>

This publication is designed by the Borden Family Resource Centre to assist people coming into the Borden community find resources needed to make their move and posting as smooth as possible.

Information in this guide is intended as a resource. This guide was produced in fall of 2024. Websites, phone numbers and contact information were correct at time of print and are subject to change without notice.

Table of Contents

EMERGENCY SERVICES.....	4
GOVERNMENT SERVICES.....	4
Ontario 2-1-1.....	4
Canada Post.....	4
Military Families: Services and Support.....	4
Service Ontario – Services for Residents.....	5
Health Card – Ontario Health Insurance Plan (OHIP).....	5
Ministry of Transportation.....	5
CFB BORDEN AND CAF AGENCIES.....	6
LEISURE ON BASE.....	6
SERVICES FOR CAF MEMBERS AND FAMILIES.....	7
RELOCATION SERVICES.....	7
MUNICIPAL SERVICES.....	7
LIBRARIES.....	7
COMMUNITY INFORMATION AND REFERRAL SERVICES.....	7
CHILD CARE OPTIONS.....	8
EDUCATION.....	8
School Information Finder.....	8
Area School Boards.....	8
Education Financial Assistance.....	8
Colleges / Universities / Continuing Education.....	8
EMPLOYMENT.....	9
FRANCOPHONE SERVICES.....	9
MEDICAL INFORMATION.....	10
Mental Health Services.....	10
Hospitals.....	10
Walk-In Clinics.....	11
Benefits / Public Service Health Care Plan.....	11
TRAVEL.....	11
RECREATION / TOURISM.....	11
POSTED?.....	11
MOVING AND YOUR FAMILY.....	11
NOTES / PHONE NUMBERS.....	12

EMERGENCY SERVICES

CALL 911 FOR ALL EMERGENCIES (POLICE, FIRE, and AMBULANCE)

GOVERNMENT SERVICES

211 Ontario

211 Ontario is your connection to information about community, social, health and government services in the province of Ontario. It is your first stop for information about child care, language classes, job searches, housing, emergency shelters, services for persons with disabilities, home support, legal assistance, financial assistance, and much more.

2-1-1
1-877-330-3213
<https://211ontario.ca>

Canada Post

If you are moving and don't plan to return to your old address, submit a permanent Change of Address to forward your mail to your new home.

Borden Post Offices	Canex Retail Store	705-424-1801
Borden Military Post Office	336 Ortona Rd, Bldg S-141	705-424-1200 ext. 2178

www.canadapost-postescanada.ca

Military Families: Services and Support

Find services to help military families get settled in Ontario, including our assistance hotline, how to obtain a driver's licence or health card, and information on vehicle registration, job opportunities, schools and more.

1-888-333-8545
www.ontario.ca/page/military-families-services-and-support

Service Ontario – Services for Residents

Change Your Home Address, Health Card, Vehicle Services, Newborn Registration, Certificates (Birth, Marriage, and Death), Outdoors Card.

1-800-267-8097

www.ontario.ca

Health Card – Ontario Health Insurance Plan (OHIP)

OHIP Health Card Registration Kit and Service Ontario information available at the BFRC

Service Ontario

705-726-0326 / 1-800-268-1154

www.ontario.ca/page/apply-ohip-and-get-health-card

Specialized Service Ontario

If you are **reapplying** for an Ontario Health Insurance Plan card, you must visit a specialized Service Ontario location. For a list of locations, please contact the BFRC.

<https://www.services.gov.on.ca/sf/#/oneServiceDetail/13400/ip/sr/>

Whether applying for a new or replacement health card, you must bring **three original documents** to prove citizenship/ immigration status, residency in Ontario and identity. For a detailed list of approved documents, please consult the website listed above.

There is no longer a waiting period for OHIP coverage. If you are eligible, you will have immediate health insurance coverage.

Ministry of Transportation

Driver Licensing, Vehicle Licensing, Drive Clean

www.mto.gov.on.ca

DRIVETEST - Private operator of Ontario's Driver Examination Centres

www.drivetest.ca

Driver and Vehicle Licensing General Inquiry

1-800-387-3445

When you move to Ontario, you can use a valid licence from another province, state, or country for **60 days**. After 60 days, you must switch to an Ontario driver's licence.

CFB BORDEN & CAF AGENCIES

Base Borden MAP

<https://www.bordenbugler.ca/inter-base-shuttle-service/>

Base Duty Officer

705-424-1200 ext. 2445

During silent hours

Cell: 705-790-5639

Base Emergency Shelter (Weekdays)

705-424-1200 ext. 2751

During silent hours - contact Base Duty Officer

Base Social Work Office (BSWO) – Bldg. P-210

705-424-1200 ext. 3523/7869

Borden Bugler

<https://www.bordenbugler.ca/>

Borden Storage Compound

705-424-1200 ext.3175

Recreation.Borden@cfmws.com

Chapels and Chaplain's office

705-424-1200 ext. 2318

<https://cfmws.ca/borden/facilities/chapels-chaplains>

CFB Borden Info Line

705-423-4636 (INFO) / Toll Free 855-730-3903

Family Information Line (FIL)

1-800-866-4546

cfmws.ca/support-services/family-information-line

Military Police Unit Borden

705-424-1200 ext. 2241

Ombudsman–National Defence and Canadian Forces

1-888-828-3626

www.ombudsman.forces.gc.ca

Office of the Veterans Ombud

1-877-330-4343

<https://ombudsman-veterans.gc.ca/en>

SISIP Financial Services – CANEX Mall

705-424-2262 / 800-267-6681

Veterans Affairs Canada

1-866-522-2122

www.veterans.gc.ca

LEISURE ON BASE

<https://cfmws.ca/sport-fitness-rec>

Base Borden Military Museum

705-423-3531

Buell Fitness and Aquatic Centre

705-424-1200 ext. 3331

Circled Pine Lanes Bowling Centre

705-424-1200 ext. 5110

Borden Golf & Conference Centre

705-424-1460

Rod & Gun Club

<https://www.bordenrodandgun.com/home/>

Terra Theatre

705-424-1200 ext. 3801

The Hub

705-424-1200 Ext. 2569

<https://cfmws.ca/borden/facilities/the-hub>

Borden Youth Centre

705-424-1200, ext. 1373

<https://cfmws.ca/borden/facilities/borden-youth-centre>

SERVICES FOR CAF MEMBERS AND FAMILIES OF CAF MEMBERS

Military Family Services MFS
cfmws.ca/support-services

CF Morale & Welfare Services
cfmws.ca

National Defence
www.forces.gc.ca

Instruction for mailing overseas
<https://www.canada.ca/en/department-national-defence/services/contact-us/write-troops/instructions-for-mailing-overseas.html>

RELOCATION SERVICES

Base Accommodations
705-424-1200 ext. 2222

BGRS Login
<https://bgrsguide.bgrs.ca/account/login>

Canadian Forces Housing Agency (CFHA)
705-423-2342

Emergency After Hours
1-800-903-2342
www.canada.ca/en/department-national-defence/services/benefits-military/military-housing/locations/borden.html

Canadian Mortgage Housing Corporation (CMHC)
www.cmhc-schl.gc.ca

Realtor.ca
<https://www.realtor.ca/en>

MUNICIPAL SERVICES

Enbridge Gas
877-ENBRIDGE (362-7434)
www.enbridgegas.com

Simcoe County
<https://www.google.com/maps/place/Simcoe+County>

New Gas Service Installations
1-888-427-8888
Emergency (smell of gas)
1-866-SmelGas (763-5427)

Hydro One
1-888-664-9376
www.hydroone.com

LIBRARIES

Essa Public Library
www.essa.library.on.ca/

Innisfil ideaLAB & Library
<https://www.innisfilidealab.ca/>

Barrie Public Library
<https://www.barrielibrary.ca/>

Wasaga Beach Public Library
<https://wasagabeachpubliclibrary.ca/>

COMMUNITY INFORMATION AND REFERRAL SERVICES

Borden Family Resource Centre
705-424-1200 ext. 3994
bordenfamilyresourcecentre@gmail.com

211 Ontario
2-1-1
www.211ontario.ca

Simcoe Community Information
705-435-4900
<https://www.simcoe.ca/>

CHILD CARE OPTIONS

A variety of information and resources are available to assist Parents and Care Providers in making informed choices and decisions regarding child care arrangements. For more information regarding the Centre's licensed child care program, please call the BFRC Child Care Program at: 705-424-1200 ex. 2302.

Find and pay for child care in Ontario
<https://www.ontario.ca/page/find-and-pay-child-care>

Child Care in Simcoe County
<https://centraleastontario.cioc.ca/?UseCICVw=265>

Canadian Childcare Providers Information Network
www.daycarebear.ca

EDUCATION

School Information Finder:

Use the School Information Finder to search for publicly funded schools in Ontario and learn more about them.
www.edu.gov.on.ca/eng/sift

Ontario Ministry of Education – Special Education
www.edu.gov.on.ca/eng/parents/speced.html

Area School Boards

Conseil Scolaire Catholique Mon Avenir
1-800-274-3764
www.cscmonavenir.ca

Conseil scolaire Viamonde
1-888-538-5383
<https://csviamonde.ca>

Simcoe County District School Board
705-728-7570
www.scdsb.on.ca

Simcoe Muskoka Catholic District School Board
705-722-3555
www.smcdsb.on.ca

Education Financial Assistance

SISIP Financial Services
705-424-2262 / 800-267-6681
www.sisip.com/en/

Government of Canada
www.canada.ca/en/services/benefits/education

Scholarships Canada
www.scholarshipscanada.com

Ontario Student Assistance Program (OSAP)
www.ontario.ca/page/osap-ontario-student

Canada Student Loans and Grants
<https://www.canada.ca/en/services/benefits/education/student-aid/grants-loans.html>

Student Awards
www.studentawards.com

Colleges/Universities/Continuing Education/Adult Education

Association of Universities and Colleges of Canada
www.univcan.ca

Ontario Private Career College Search Service – Service Ontario
www.ontario.ca/page/search-private-career

Collège Boréal
705-737-9088
<https://collegeboreal.ca>

EMPLOYMENT

Borden Family Resource Centre
705-424-1200 ext. 3994

FOCUS - Community Development Corporation
705-435-9821 / 705-424-6335
<https://focuscdc.on.ca/>

Agilec
705-728-0897
www.agilec.ca

Barrie Career Centre
705-725-8990
www.barriecareercentre.com

Georgian College
705-722-1505
www.georgiancollege.ca/community

Collège Boréal
705-722-0454
www.employmentoptions.ca

La Clé
705-725-9755
<https://lacle.ca/>

CF Morale and Welfare Services
<https://cfmws.ca/support-services/employment>

Public Service Commission of Canada
www.canada.ca/en/services/jobs/opportunities/government.html

Reserve Employment Opportunities
<https://mcsportal-portaillcm.forces.gc.ca/REO/en/index.aspx>

Job Bank – Service Canada
www.jobbank.gc.ca/findajob

Employment and Social Development Canada
www.canada.ca

Service Canada
www.canada.ca

FRANCOPHONE SERVICES

La Clé
705-725-9755
<https://lacle.ca/>

Ontario Ministry of Francophone Affairs
416 325-4983
<https://www.ontario.ca/page/ministry-francophone-affairs>

MEDICAL INFORMATION

Health Care Connect

Helps Ontarians who are without a family health care provider (family doctor or nurse practitioner) to find one. Call or register online at: 800-445-1822

www.ontario.ca/page/find-family-doctor-or-nurse-practitioner

Health Care in Ontario

www.ontario.ca/page/health-care-ontario

Simcoe Muskoka District Health Unit

705-721-7520 / 877-721-7520

www.simcoemuskokahealth.org

Telehealth Ontario

8-1-1

www.ontario.ca/page/get-medical-advice-telehealth-ontario

24 hours a day, 7 days a week. Telehealth Ontario is a free, confidential telephone service you can call to get health advice or general health information from a Registered Nurse. Assistance is available in more than 300 languages.

Military Family Virtual Healthcare Program

<https://cfmws.ca/support-services/health-wellness/health-care/military-family-virtual-healthcare-program>

Veteran Family Telemedicine Service

<https://cfmws.ca/support-services/health-wellness/health-care/veteran-family-telemedicine-service>

Mental Health Services

Suicide Crisis Helpline

9-8-8

Canadian Forces Member Assistance Program (CFMAP)

1-800-268-7708

<https://www.canada.ca/en/department-national-defence/programs/member-assistance.html>

Family Information Line (FIL)

1-800-866-4546

cfmws.ca/support-services/family-information-line

Crisis Texting Service for Kids of CAF Families
Children, youth and young adults from military families can access free mental health and well-being support by texting the keyword CAFKIDS at 686868 for service in English or JEUNESFAC at 686868 for service in French.

For a list of mental health service providers in the Borden area, please contact the BFRC
705-424-1200 ext.3994

Hospitals

Royal Victoria Hospital

705-728-9802

www.rvh.on.ca

Stevenson Memorial Hospital

705-435-6281

www.stevensonhospital.ca

Well Women's Clinic

(705) 434-5133

Collingwood General & Marine Hospital

705-445-2550

<https://cgmh.on.ca/>

Hospital for Sick Children

416-813-1500

www.sickkids.ca

Walk-In Clinics

Call the BFRC at 705-424-1200 ext. 3994 during regular hours of operation for a list of Walk-In Clinics.

Benefits/Public Service Health Care Plan

CandaLife Financial
888-757-7427
www.pshcp.ca

TRAVEL

Barrie Taxi (Wheelchair accessible)
705-721-7777
www.barrietaxi.com

Barrie Transit
www.barrie.ca

GO Transit (Bus & Train)
888-438-6646
<https://www.go transit.com/en>

Simcoe County Airport Service (Shuttle)
705-728-1148/800-461-7529
www.simcoecountyairportservice.ca

Greyhound
800-661-8747
<https://www.greyhound.com/>

RECREATION/TOURISM

Essa Township & Essa Recreation Guide
705-424-9917
www.essatownship.on.ca

Tourism Barrie
705-739-9444 / 800-668-9100
www.tourismbarrie.com

Tourism Simcoe County
<https://experience.simcoe.ca/>

Ontario Tourism – Yours to Discover
<https://www.destinationontario.com/en-ca>

POSTED?

Checking out other MFRC's information is a great opportunity to get to know potential posting locations, to use when considering posting requests and/or for family members to get to know their new community. Additionally for links to all MFRCs websites, visit <https://cfmws.ca>.

For information on integrating into the Borden community or assistance preparing to relocate to an upcoming new posting, contact the friendly staff at 705-424-1200 ext. 3994.

MOVING AND YOUR FAMILY

Relocation is an event filled with a variety of emotions. Each family member may experience different emotions at different times. For more information and services to support your family during a posting, please visit:
<https://cfmws.ca/support-services/moving-housing>

